



13239 S. I-35 Highway Valley View, TX. 76272
Toll free: 866.788.6232 Local: 940.726.3337 Fax 940.726.3346

Reservation Application

Today's Date: _____
Name: _____
Address: _____
City, State: _____ zip _____
D.O.B.: _____
DL#: _____
Home #: _____
Mobile#: _____
Fax#: _____
Email: _____

Employer: _____
Work Address: _____
City, State: _____ zip _____
Work#: _____
Position: _____

Bank Name: _____
City/State: _____ zip _____

List ALL drivers below (must be at least 25 years of age):

1. Name: _____
Address: _____
City, State: _____ zip _____

2. Name: _____
Address: _____
City, State: _____ zip _____

**I have reviewed all of the information listed above
and find it to be current, correct, and agreeable to
me**

Unit Requested: _____
Destination: _____ state _____
Estimated Mileage: _____
Pick-Up Date: _____
Return Date: _____
of passengers: _____
Auto Insurance Co: _____
Insurance Ph #: _____
Accidents/Violations: _____

_Please provide a current copy of auto insurance binder

*Reservation Deposit of \$250 for Travel Trailer & \$500
for Motorhome is due at time of reservation*

Credit Card: ___MC ___Visa ___AMEX ___Disc
Credit Card #: _____
Expiration Date: _____
Last 3 digits of Security Code: _____
Billing Zip Code: _____

D.O.B: _____
DL# & State: _____ zip _____
Expiration Date: _____

D.O.B: _____
DL# & State: _____ zip _____
Expiration Date: _____

Questions / Notes:

Customer Signature Date

Representative Signature Date

Important Information

We know that days leading up to your vacation can be hectic. To insure that your motorhome/travel trailer pick up goes smoothly, we have highlighted these important items that cause most of our departure delays. Thank you and we are looking forward to putting you on the road to your RV Adventure!

- It is vital that all drivers and the person whose name is on the Rental Application be here, in our office, on the day of departure to sign the Rental Agreement. Our insurance company restricts us from releasing a vehicle to a substitute such as a spouse, child, parent, friend, etc.

- Make sure you have with you:
 - Valid Driver's License with Picture.
 - The actual credit card you wish to use. We cannot accept a card in someone else's name nor can we use only the number you provided on the Reservation Application. The card must be valid and available for imprinting.
 - Rental Certificate obtained through MBA Choice Insurance
 - Security Deposit (s) in Cash or Certified Funds.
 - Remember: Personal checks are NOT accepted at time of pick-up.

- We must have an insurance binder on file stating that Liability will extend back to the Rental Travel Trailer/Motorhome. If we do not have this proof at time of pick-up the Travel Trailer/Motorhome will not be released for rental.

- If you are renting a travel trailer or pop-up camper, be sure that your hitch ball is the proper size for towing the rental vehicle and that your wiring is in working condition. Hitch height must be 18" to 21" from the ground to the top of the hitch ball. Allow 1"-2" of drop when trailer is attached to your vehicle. If you are having a hitch installed, be sure that you have an appointment PRIOR to the time of departure. If the travel trailer you are renting requires a 7-wire plug and an electric braking system, be sure that has been installed prior to pick-up.

- The departure process will take about an hour to sign papers, perform the interior/exterior orientation and familiarization walk through that will instruct you on the safe use of the vehicle.

Customer Signature

Date

Rental Information

General

All rentals are 3 day minimum. Cancellation of reservation less than 30 days prior to day of departure will result in loss of reservation deposit.

Payments and Deposits

A reservation deposit of \$250.00 for Travel Trailers and \$500.00 for Motor Homes is due at the time of reservation along with the Reservation Application. A security deposit of \$1000.00 is due on the day of departure and must be paid by cash or certified funds. The security deposit is refundable as long as the unit is returned according to the terms stated in the rental contract. Pinnacle Coach retains a 5 day service inspection to check out all systems on unit. The rental unit must be returned in the same condition it was received or additional charges may be assessed. At time of departure full payment (less reservation deposit) and security deposit are required. We accept Visa, MasterCard, Discover, AMEX, and cash. Personal checks are not accepted.

Vehicle Pick Up/Return

Normal office hours are 9:00 AM to 5:00 PM Monday through Friday, Saturday 9:00 AM to 3:00 PM and closed Sunday and major Holidays. Vehicle departure time is normally between 1:00 PM and 4:00 PM. Vehicle drop off time is between 9:30 AM and 3:00 PM only. Customer agrees that unit will be returned in the same condition as received. Pick up and drop off times are more flexible during the off season based on availability.

RV Introduction

An RV Introduction (approximately 30 minutes to one hour) is required to acquaint the customer and drivers with the operation of the vehicle before departure.

Early Returns, Late Pick Ups, and Unused Miles

The rental day is based on number of nights the vehicle is used. Each night constitutes a rental day. Rental charges are based on rates in effect at pick-up day. No Refunds will be made for early returns, late pickups or unused mile except for unused estimated mileage charges.

Eligible Drivers

Any licensed driver 25 years of age or older, currently covered under an auto insurance policy is eligible to drive the motorhome.

Generator Use

Most motorhomes are equipped with generators. A generator is not necessary for normal vehicle operation, however, 5 hours per rental night is allowed at no charge. If the customer chooses to use generator, extra charges will accrue at \$3 per hour as determined by an installed running time meter.

Insurance

Renters are responsible to purchase rental insurance through MBA Choice Insurance. A rental certificate must be provided before departure. To obtain a rental certificate or for more information please visit

<https://extranet.mbainsurance.net/choice/index.php>

Renters are responsible for all damage and cost to the recreational vehicle; including tire damage of any kind (Pinnacle Coach is not responsible for flat tires or blow outs).

Towing

Towing with the motorhome requires prior permission. Please request to tow at the time you book your reservation. THE MOTORHOME PROVIDES NO COLLISION OR LIABILITY COVERAGE FOR DAMAGE TO THE TOWED OBJECT, OR FOR ANY THIRD PARTY INJURY INFLICTED BY THE TOWED OBJECT.

Fuel

No warranties are made concerning fuel mileage and fuel tank capacity. We assume no liability for fuel consumption rates. All gasoline and all propane refueling during the trip are at the customer's expense.

NO Smoking & NO Pets Allowed

Customers Signature

Date